



Patient and Family Rights and Responsibilities

Each Patient has the right to:

- Be treated with respect and dignity, regardless of race, sex or creed.
- Expect privacy and confidentiality of information.
- Make informed decisions.
- Participate in all aspects of care, including the right to refuse care and to discontinue treatment.
- Be informed regarding the care and services provided by Doctors Hospital and how to access such care and services.
- Be given full financial information
- Know the identity and professional status of all healthcare workers providing care to them.
- Receive consultation for any ethical issue concerning patient care.
- Use the hospital to access social services in the case of domestic violence.
- Participate voluntarily in research and educational projects.
- Receive care that is considerate and respectful of the patient's personal values and beliefs.
- Have care provided in a safe and secure environment.
- Be protected from physical assault.
- Be given information regarding organ and tissue donation.

In order to achieve effective and satisfying healthcare, Patients or their designees must:

- Provide accurate information about their present illness and past medical history.
- Seek clarification when necessary to fully understand their health problems and the proposed plan of action.
- Follow through on the agreed plan of care.
- Follow rules and regulations of the healthcare facility and consider the rights of others.
- Never remove, adjust or interfere with hospital property unless instructed to do so.
- Provide information for insurance claims and work with the healthcare facility to make payment arrangements when necessary.

Additional information regarding Patient and Family Rights and Responsibilities is available from our Coordinator of Patient Relations by calling extension 4619 or by dialing the operator at 4600 who will contact the appropriate person on call.

